

# Privacy Notice for Parents

## How we use pupil and student information

### Who is responsible for this information?

Open Academy is the Data Controller for the use of personal data in this privacy notice.

### The categories of pupil information that we process include:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- characteristics (such as ethnicity, language, and free school meal eligibility)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctors' information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment (such as key stage 1 and phonics results, post-16 courses enrolled for and any relevant results)
- behavioural information (such as exclusions and any relevant alternative provision put in place)

This list is not exhaustive, to access the current list of categories of information we process please see <https://www.open-academy.org.uk/our-academy/policies/>

### Why we collect and use pupil information:

The personal data collected is essential for the academy to fulfil their official functions and meet legal requirements.

We collect and use pupil information for the following purposes:

- a) to support pupil learning
- b) to monitor and report on pupil attainment progress
- c) to provide appropriate pastoral care
- d) to assess the quality of our services
- e) to keep children safe (food allergies, or emergency contact details)
- f) to meet the statutory duties placed upon us by the Department for Education

**Under the General Data Protection Regulation UK (GDPR UK), the lawful bases we rely on for processing pupil information are:**

- for the purposes of a), b), c) and d) in accordance with the legal basis of Public task: collecting the data is necessary to perform tasks that schools are required to perform as part of their statutory function
- for the purposes of e) in accordance with the legal basis of Vital interests: to keep children safe (food allergies, or medical conditions)
- for the purposes of f) in accordance with the legal basis of Legal obligation: data collected for DfE census information
- Section 537A of the Education Act 1996
- the Education Act 1996 s29(3)
- the Education (School Performance Information) (England) Regulations 2007
- regulations 5 and 8 School Information (England) Regulations 2008
- the Education (Pupil Registration) (England) (Amendment) Regulations 2013

**In addition, concerning any special category data:**

- in the case of ethnicity and fingerprint information: condition a: the data subject has given explicit consent to the processing of those personal data for one or more specified purposes, except where Union or Member State law provide that the prohibition referred to in paragraph 1 may not be lifted by the data subject

**Collecting pupil information:**

We obtain pupil information via registration forms at the start of each academic year. In addition, when a child joins us from another school, we are sent a secure file containing relevant information.

Pupil data is essential for the academy's operational use. Whilst most of the pupil information you provide to us is mandatory, some of it is provided to us on a voluntary basis. In order to comply with GDPR UK we will inform you at the point of collection, whether you are required to provide certain pupil information to us or if you have a choice in this and we will tell you what you need to do if you do not want to share this information with us.

**Storing pupil data:**

We hold pupil data securely for the set amount of time shown in our data retention schedule. For more information regarding our data retention schedule and how we keep your data safe, please visit <https://www.dneat.org/app/uploads/sites/2/2020/08/S26-Trustwide-Data-Retention-Policy-Jan22.pdf>

**Who we share pupil information with:**

We routinely share pupil information with:

- the school that the pupil attends after leaving us

- our local authority
- youth support services (pupils aged 13+)
- the Department for Education (DfE)
- Local Authorities

### **Why we routinely share pupil information:**

We do not share information about our pupils with anyone without consent unless the law and our policies allow us to do so.

### **Youth support services:**

#### **Pupils aged 13+**

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19-year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers

A parent or guardian can object to any information in addition to their child's name, address and date of birth being passed to their local authority or provider of youth support services by informing us. This right is transferred to the child / pupil once they reach the age of 16.

#### **Pupils aged 16+**

We will also share certain information about pupils aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19-year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

A child / pupil once they reach the age of 16 can object to only their name, address and date of birth is passed to their local authority or provider of youth support services by informing us.

Data is securely transferred to the youth support service via a secure file transferring system and is stored within local authority software.

For more information about services for young people, please visit our local authority website:

<https://www.norfolk.gov.uk/children-and-families>

## Department for Education:

We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of data collections, under:

- Section 537A of the Education Act 1996
- the Education Act 1996 s29(3)
- the Education (School Performance Information) (England) Regulations 2007
- regulations 5 and 8 School Information (England) Regulations 2008
- the Education (Pupil Registration) (England) (Amendment) Regulations 2013

All data is transferred securely and held by the DfE under a combination of software and hardware controls, which meet the current government security policy framework.

For more information, please see 'How Government uses your data' section.

## Local Authorities:

We may be required to share information about our pupils with the local authority to ensure that they can conduct their statutory duties under

- the Schools Admission Code, including conducting Fair Access Panels

## Requesting access to your personal data:

Under GDPR UK, parents and pupils have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, contact the academy office on **01603 481640** or [office@open-academy.org.uk](mailto:office@open-academy.org.uk) or the Trust Data Protection Officer, Sharon Money, by email at [sharon.money@donesc.org](mailto:sharon.money@donesc.org) or on 01603 882329.

## Depending on the lawful basis above, you may also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and
- a right to seek redress, either through the ICO, or through the courts

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance by contacting the Trust Data Protection Officer or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>.

## **Withdrawal of consent and the right to lodge a complaint:**

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting the academy office at [office@open-academy.org.uk](mailto:office@open-academy.org.uk) or the Trust Data Protection Officer, Sharon Money, by email at [sharon.money@donesc.org](mailto:sharon.money@donesc.org) or on 01603 882329.

## **Last updated:**

We may need to update this privacy notice periodically, so we recommend that you revisit this information from time to time. This version was last updated on 17 March 2021.

## **Contact:**

If you would like to discuss anything in this privacy notice, please contact:

- The Trust Data Protection Officer, Sharon Money, by email at [sharon.money@donesc.org](mailto:sharon.money@donesc.org) or on 01603 882329
- Our local authority at <https://www.norfolk.gov.uk/>

## **How Government uses your data:**

The pupil data that we lawfully share with the DfE through data collections:

- underpins school funding, which is calculated based upon the numbers of children and their characteristics in each school
- informs 'short term' education policy monitoring (for example, school GCSE results or Pupil Progress measures)
- supports 'longer term' research and monitoring of educational policy (for example, how certain subject choices go on to affect education or earnings beyond school)

## **Data collection requirements:**

To find out more about the data collection requirements placed on us by the Department for Education (for example, via the school census) go to:

<https://www.gov.uk/education/data-collection-and-censuses-for-schools>

## **The National Pupil Database (NPD):**

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD). The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department.

It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

To find out more about the NPD, go to:

<https://www.gov.uk/government/publications/national-pupil-database-user-guide-and-supporting-information>

### **Sharing:**

The law allows the DfE to share pupils' personal data with certain third parties, including:

- schools
- local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the DfE's NPD data sharing process, please visit:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

Organisations fighting or identifying crime may use their legal powers to contact the DfE to request access to individual level information relevant to detecting that crime. Whilst numbers fluctuate slightly over time, the DfE typically supplies data on around 600 pupils per year to the Home Office and roughly 1 per year to the Police.

For information about which organisations the DfE has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home Office and the Police please visit the following website:

<https://www.gov.uk/government/publications/dfе-external-data-shares>

### **How to find out what personal information DfE hold about you:**

Under the terms of the Data Protection Act 2018, you are entitled to ask the DfE:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they are holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the DfE, you should make a 'subject access request'. Further information on how to do this can be found within the DfE's personal information charter that is published here: <https://www.gov.uk/guidance/hmrc-subject-access-request>.

To contact the DfE: <https://www.gov.uk/contact-dfe>.

## Appendix 4 Subject Access Request Template

Date

Dear

Subject Access Request

I acknowledge your email/verbal request/letter on [insert date] for a Subject Access Request in regard to xxxx.

Please note that I have to/have confirmed the identify of yourself as the parent/guardian of the data subject and, once confirmed, the academy has one calendar month to respond to your request from [insert date].

Please also note that any personally identifiable information relating to a third party whose consent to disclosure of their personal information has not been given or information which may put a child at risk (under safeguarding legislation) will be redacted from any records given to you.

I require to you undertake the following:

1. Please contact the academy to confirm if you wish for the information to be supplied in hard copy or electronic format.
2. Confirm the Subject Access Request is for the following records and please confirm this to the academy:
  - Obtain minutes from meeting xxxxxxx [insert what was requested]
  - Minutes/record of incident xxxxxxxx

The academy can then contact you when the information is ready and you can make arrangements to collect and sign for the records/or to have them securely transferred electronically.

Yours sincerely

Headteacher/Principal/Head of School